Adam Smith 9th International Conference Russian Telecoms

What Is Next For Mobile Industry In Russia?

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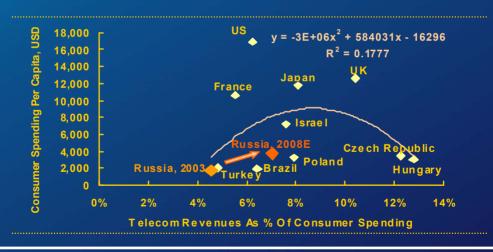
17 November, 2004

What Is Next?

I. 1-2 Years Of Strong Penetration Growth

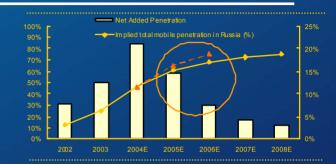
Strong Economic Growth...

- We forecast 5.8% and 9.7% CAGR for 03-08 for GDP & disposable income respectively
- Redistribution of consumer basket towards services

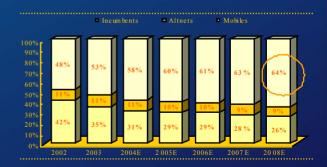


...Supports Strong Penetration Growth

We expect mobile penetration to reach 70% by the end of 2006



 Mobile revenues are to comprise 64% of total telecom revenues by 2008

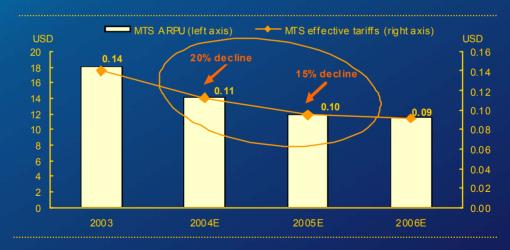


Competition For New Subscribers

- Pricing: Remains the main driver of growth
- ➤ Brand Management: Mobile phone is becoming more than just communication devise

Mobile Tariffs Low But Still Declining

- No competition in SAC but rather in tariffs
- Entering new regions
- Growth in Pre-paid subs



A POP QUIZ

- # 1: Why 3G services offered by Vodafone were not successful?
 - ✓ Limited handsets and poor applications
 - √ No brand & wrong marketing
 - Now Re-branding and strong marketing push are creating demand

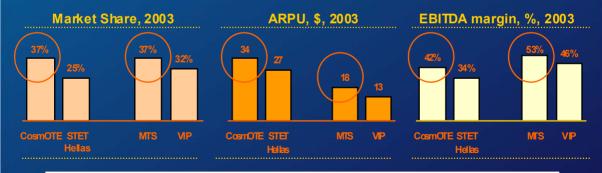
 Vodafone livel

with 3G coming soon!

- # 2: Why Renault and Porsche stock trade with 50% premium on any multiple to peers?
 - √ Power of Brand

Strong Brand - Clear Advantage

- > Higher market share
- Lower churn & better customer loyalty
- Better subscriber mix & higher ARPU
- Better margins



Best Mobile Brands In Russia



- Expensive successful people
- Prestige & Stability
- Quality
- Reliability
- Young & Saucy



- Value for Money middle class
- Client Orientation
- ➤ Honesty & Trustworthiness
- > Innovation
- > Young & Dynamic

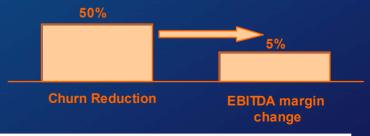
Brand Management - Subscriber Retention Is the Key

Brand

- ✓ Subscriber needs is a priority
- ✓ Emphasize international expertise
- ✓ More dynamics & technology

Sales & Marketing

- ✓ Customers segmentation
- ✓ Improvement in customer services
- ✓ More simple tariff plans



What Is Next?

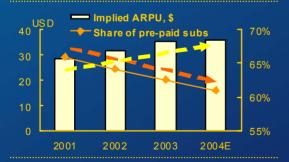
II. Market Saturation And New Opportunities

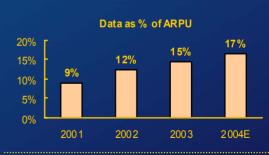
European Experience

Market is saturated...

Looking for growth

- ✓ Increase in Post-paid subs
- ✓ Competition in subsidies
- ✓ VAS & 3G



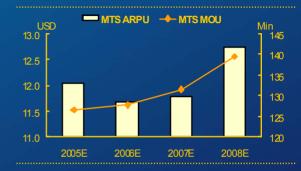


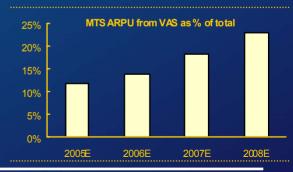
Russia In The LT

Growth in consumer spending - growing MOU

Growth in VAS (even w'out 3G) – 11% of total ARPU after 1H04

Stable margins





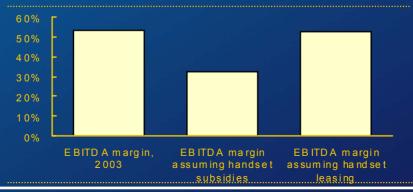
3G In Russia



3G leaves more potential upsides than downsides

Handset Subsidies? - Not In Russia

- No number portability
- High-end subscribers are relatively loyal
- Low-end subscribers in Russia on average generate 50% lower ARPU compared to western peers
- However handsets leasing (credit) could be introduced



Summary & Conclusion

- Mobile sector is one of the fastest growing in Russia
- We expect strong growth in mobile penetration in the next 1-2 years
- Operators compete in pricing and increasingly in brands
- Stronger ARPU may come with market saturation
- Profitability likely to stay flat
- 3G leaves more potential upsides than downsides